



Refundable Bond

A refundable Bond is payable by the Hirer for all bookings that are not delivered by Airconditioner Rentals (ACR) or our contracted carriers, and also for private hire, or where ACR believes, in its sole discretion, that there may be a particular risk to our equipment.

Please note that blankets and ties must be used when transporting any ACR hire equipment. No exceptions.

The Bond amount is 20% of the hire value or a minimum of \$100.00 and is required to be paid before hired goods are received from ACR.

Bond must be paid by way of **cash or a valid credit card** (Visa or MasterCard) in the name of the main hirer unless prior arrangements have been made.

We will refund the Bond or any unused portion of the Bond, by cheque or into the Hirer's nominated bank account within seven (7) days of inspection provided the Hirer has fully complied with the Hire Agreement and the equipment is received back on time and in the same condition it was hired. Bond paid in cash can be refunded in cash *only* if time permits us to inspect the returned equipment at that time. All returns will be inspected within 24 hours of receipt back into our warehouse. If you wish to inspect any damage being charged for this must be done within 24 hours of our email notification to you.

Equipment not received back on time or in the same condition it was hired will be charged accordingly and any costs over and above the Bond paid will be payable immediately by the Hirer. ACR may use the Bond (without limit) towards payment of any unpaid amounts under the Hire Agreement, including late return, or for damage or loss of the hired equipment.

Lost or damaged equipment

- **What do I do if I lose any equipment?** Notify us as soon as possible. All lost equipment will be charged at replacement cost. You will be notified of any replacement costs via email and have a seven (7) day period to settle your account.
- **What do I do if I have damaged any equipment?** Let us know immediately. You will be charged for any repairs to damage, or charged replacement cost if repair to hire quality is not possible. You will be notified of any costs via email and have a seven (7) day period to settle your account.

For further information please refer to our Terms and Conditions on the back of your Hire Agreement or online at www.acrentals.co.nz



Bond Payment Record

Bond Paid by: ☐ Credit Card ☐ Cash ☐ Direct Credit ☐ EftPos

ACR Invoice # _____ **Bond received \$** _____

CREDIT CARD: Visa or MasterCard only.

Name on credit card: _____

Visa or MasterCard Number: _____

Card Expiry Date: _____ / _____ I/We authorize Airconditioner Rentals to charge my/our credit card with the above amount of Bond Received.

Authorised Signature: _____ Date: _____

DIRECT CREDIT: Nominated bank account for Bond refund:

BANK: _____

BRANCH: _____

ACCOUNT NAME: _____

ACCOUNT NUMBER: _____

ACR invoice number will appear on your statement as a reference

CASH BOND:

Cash amount received for Bond \$ _____

For Airconditioner Rentals use only:

Invoice Number:

Processed by:

Date Processed:

Bond Refunded \$

Bond Retained \$

Reason: